

146 Medical Park Road, Suite 108
Mooresville, NC 28117



Phone: 704-662-0877
Fax: 704-662-0875

NEW PATIENT APPOINTMENT INSTRUCTIONS

Please arrive 30 minutes prior to your scheduled appointment time if you are unable to complete the new patient paperwork in advance. If you have all of your paperwork complete, please arrive 15 minutes prior to your scheduled appointment time.

Our office is located across from Lake Norman Regional Medical Center (**Take Exit 33 from I-77**) at:
146 Medical Park Road, Suite 108
Mooresville, NC 28117

Please bring the following items with you for your appointment:

1. Completed copies of all new patient forms. ***If these forms are not filled out prior to your visit and you do not arrive 30 minutes prior to your appointment time to complete them, we will have to reschedule your appointment for another day.***
2. Your insurance card(s)
3. A form of identification (driver's license, passport, etc.)
4. Credit Card, Check, Care Credit or Cash for co-Payments and co-Insurance amounts not covered by your insurance. Payment is due at the time of your service. Please reference the below insurance information as applicable:
 - a. **Medicare**-Our physicians participate with Medicare. If you do not have a Medicare supplement, be prepared to pay your 20% of the allowable charge.
 - b. **Managed Care Plan (HMO, POS, PPO, etc.)**- Be prepared to pay your co-payment or co-insurance amount. Verify that Lake Norman Anesthesia is an authorized provider in your insurance network. If your plan requires an **authorization/referral** from your primary care physician, you must obtain the authorization before the day of your appointment.
 - c. **Medicaid**- for the Carolina Access Plan you **MUST** have your PCP call us with a referral number. All Medicaid participants will be required to pay their co-payments.

Please note there is no guarantee that you will receive a prescription for medications at your appointment. The providers assess each patient and prescribe based on medical necessity.